

OUR TEAM MEMBER NON-NEGOTIABLES

- We care for our teams, guests and our workspaces
- We know what COVID-19 is and how to prevent its spread
- We stay home when sick
- We feel comfortable communicating our safety related concerns to our site manager or human resources
- We understand how important proper hygiene is (especially because of COVID-19) and follow proper hygiene protocol
- We know how to keep our hands clean
- We properly wear and use the personal protective equipment (PPE) provided at our site
- We know how and when to clean and sanitize our site
- We practice proper social distancing and encouraging our guests to do the same
- We understand that our worksite has changed and how it impacts the way we provide service
- We know about the programs available to team members to assist us if we encounter personal difficulties related to COVID-19
- We know how to talk to clients, teammates and guests about what we are doing to take additional precautions in response to COVID-19
- We are in this to be TOGETHER>SAFER>BETTER